



Volton Bicycles warranties to original owner of each Volton brand electric bicycle, when purchased directly from Volton Bicycles or authorized Volton Bicycles reseller, to be complete and that the following components will be free from defects for the period indicated below.

#### Warranty

- Frame – One year from purchase date
- Components – One year from purchase date
  - excludes wear and tear on tubes, tires, brake pads, cables, chain, freewheel, grips and saddle
- Battery – One year from purchase date
  - Water damage and batteries that have been left to self-discharge for an extended period of time are not covered by the terms of the warranty.
  - Warranty inspection required for all returned batteries
- Motor – One year from purchase date
  - Water damage, overheated motors and motor failure due to wire damage and axle spin-out are not covered by the terms of the warranty

THE ABOVE WARRANTY, OR ANY IMPLIED WARRANTY, DOES NOT COVER NORMAL WEAR AND TEAR, SHIPPING DAMAGE, ALTERATIONS, MODIFICATIONS, MISUSE, NEGLIGENCE OR ABUSE.

#### Repair and Labor Cost

The sole remedy of all warranty claims, or any implied warranty, is limited to the replacement of defective components and parted with those of equal or greater value at the sole discretion of Volton Bicycles. Volton Bicycles will not be responsible for labor cost and repairs.

#### Making a Claim

The original owner, with proof of purchase, should contact the authorized Volton Bicycle retailer, or Volton Bicycles if purchased directly by calling 800-486-5866 or emailing [support@voltonbicycles.com](mailto:support@voltonbicycles.com). A Return Merchandise Authorization (RMA) number is required for any parts or products returned to Volton Bicycles. Parts and/or products which are determined by Volton Bicycles in its sole discretion to be defective will be provided only after a valid warranty claim is processed. All claims must be made within the warranty period stated.

The customer is responsible for shipping any product and/or parts to our facility. Volton Bicycles would cover shipping back to the customer at the sole discretion of Volton Bicycles.

In the instance of a faulty product and/or part failure upon receiving the product or bicycle, shipping both ways would be covered at the discretion of Volton Bicycles.

**IN NO EVENT SHALL VOLTON BICYCLES BE RESPONSIBLE FOR DIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING, WITHOUT LIMITATIONS, DAMAGES FOR PERSONAL INJURY, PROPERTY DAMAGE, OR ECONOMIC LOSSES, WHETHER BASED ON CONTRACT WARRANTY, NEGLIGENCE, PRODUCT LIABILITY, OR ANY OTHER THEORY**